

IMPORTANT READ FIRST

Please read carefully and complete the following instructions in order to receive your serial number and complete the installation of your Adobe Student Edition. Please retain all your packaging

INSTRUCTIONS FOR SERIAL NUMBER RETRIEVAL:

Before you begin make sure you have the following:

- * Access to the Internet and a current valid e-mail address
- * The coupon code printed on the upper left corner of the Student Edition order fulfillment process instructions (inside your Adobe Student Edition box)
- * A digital copy of your proof of eligibility (Student ID Proof - see order fulfillment process instructions inside your Adobe Student Edition box)

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- Step 1: Log-on to **www.adobe.com/go/studentedition_uk**
 - Step 2: Enter the Adobe Customer Support Portal. (Click on link on page)
 - Step 3: Log in or register on the Adobe Customer Support Portal.
 - Step 4: Fill out the online Student Order Fulfillment form.
(The coupon code is on the form in your box)
 - Step 5: Attach a digital copy of your proof of eligibility and submit your customer service case. (Normally your student card)

Adobe will send your serial number to your e-mail address within 24-48 hrs. **Please check your junk/spam mailbox.** Or log back into the Customer support portal to check on the progress of your request.
(Step1)

Important: If you install the product using the trial version, please select **International English** from the language option at install. If you don't you will have to un-install and then re-install the software when entering the serial number.

If you have any further queries please visit our FAQ section on our website.
<http://www.learningcurve.co.za/faq/adobe-faq/>